



Certificate

ROAMING NETWORKS DOO BEOGRAD

Oblakovska 51, 11000 Belgrade, Serbia



This certificate confirms that the above organisation has been audited and that their effective

INFORMATION TECHNOLOGY SERVICE MANAGEMENT SYSTEM

is in accordance with the requirements of the international standard

ISO/IEC 20000-1:2018

Scope & Applicability:

The IT service management system of ROAMING NETWORKS d.o.o., Oblakovska 51, 11000 Belgrade, Serbia supporting the provision of ICT installation and support services in accordance with service catalogue.

Certified locations: / organisational unit:

Oblakovska 51, 11000 Belgrade, Serbia
Južni bulevar 10, 11000 Belgrade, Serbia



Registration No: SMS-00067/0

Date of initial issue: 25.11.2016

Valid until: 25.11.2025

Vienna, 09.02.2023

Signature removed for security reasons

Klaus Veselko CEO

CIS - Certification & Information Security Services GmbH

CIS delivers services in the area of system certification according to the requirements of the international standard ISO 17021 and is accredited by Accreditation Austria.

The validity of the CIS certificate is confirmed by annual surveillance audits and has to be renewed by a recertification audit after three years. The current validity of the certificate is documented exclusively on the internet under www.cis-cert.com/service/search-for-system-certificates/.