

INTEGRATED MANAGEMENT SYSTEM POLICY

RNC SOLUTIONS is a company which provides consulting, design, implementation, maintenance and improvement services in telecommunications and IT infrastructure field. RNC SOLUTIONS defined this policy as a framework for establishing goals at all levels and functions within the company. RNC SOLUTIONS seeks to achieve sustainable development and expansion into new markets, satisfying the requirements, needs and expectations of clients, employees, owners and all other stakeholders.

Implementation of the ISO 9001:2015, ISO 14001:2015, ISO 45001:2018 and adequate responses to their requirements, their integration and maintenance of an effective and an efficient integrated management system, we are working on constant improvement of our business and raising the quality of our services and the satisfaction of our clients.

We strive to realize all our services in accordance with the best business practices and applicable legal and other requirements that our clients define, monitoring technical and technological trends, including the supplier in our system, continuous learning and raising the overall level of knowledge of the entire organization. To achieve all the above, we carefully plan, provide and analyze all the necessary resources to meet the high demands for our services.

Special attention is on preservation of the health of employees and other stakeholders involved in our business activities. By minimizing risks, preventing injuries and professional illnesses with actively participation of all workers, we have created a safe and environmentally friendly work environment.

The company's mission is to lead change by introducing innovations, surpassing the expectations of stakeholders through sustainable and long-term growth, with active participation in the social, economic and ecological sectors, maintaining the necessary level of information security and minimizing environmental impact, resource efficiency and pollution prevention. The vision of the company is to take a leading position in the European market, which will be achieved through team work, continuous improvement and the overall competence of the organization, applying the most up-to-date technical and technological solutions. The result is the achievement of our strategic goal - a loyal client with whom we operate on mutual satisfaction.

RNC SOLUTIONS goes a step further than the competition, giving great importance to the continuity of activities and processes that a company must have in the event of emergencies and critical events. The company we are, we must react quickly, methodically and successfully when we are facing with unforeseen circumstances, to ensure that all aspects of our business are valued and protected.

To ensure that services are provided with a minimum break, the main risks that endanger business continuity and service delivery have been identified, and appropriate prevention measures and rapid recovery strategies have been developed, implemented and maintained. To ensure the confidentiality, integrity and availability of information, the company made an assessment and continually reviews risks by applying appropriate measures.

To achieve continuous improvement and improvement of all aspects of our business, realization of established goals and effective, measurable and efficient management system, I expect full support of the whole collective, especially the top management of the company.

Dietmar Appeltauer, CEC